

Job Profile Summary

Job Pattern: Customer Service Representative

Overall Job Match **74%**

Thinking Style

| | | | | | | | | | | |
|-------------------|--|--|---|---|---|---|---|--|--|--|
| Learning Index | | | | 4 | 5 | 6 | 7 | | | |
| Verbal Skill | | | 3 | | 5 | 6 | 7 | | | |
| Verbal Reasoning | | | | | 5 | 6 | 7 | | | |
| Numerical Ability | | | | 4 | 5 | 6 | 7 | | | |
| Numeric Reasoning | | | 3 | 4 | 5 | 6 | 7 | | | |

Job Match Percentage
81%

Behavioral Traits

| | | | | | | | | | | |
|--------------------|--|---|---|---|---|---|---|---|---|--|
| Energy Level | | | | 4 | 5 | 6 | 7 | | | |
| Assertiveness | | | | | 5 | 6 | 7 | 8 | | |
| Sociability | | | | 4 | 5 | 6 | 7 | | | |
| Manageability | | | | | | 6 | 7 | 8 | 9 | |
| Attitude | | | 3 | | | 6 | 7 | 8 | | |
| Decisiveness | | | 3 | 4 | 5 | 6 | | 8 | | |
| Accommodating | | | | | 5 | 6 | 7 | 8 | | |
| Independence | | 2 | 3 | 4 | 5 | | | 8 | | |
| Objective Judgment | | 2 | 3 | 4 | 5 | 6 | | | | |

Job Match Percentage
61%

Distortion - 9

Occupational Interests

Interests Ranking

Top three interests for this position

| | | | | | | | | | | |
|-----------------|--|--|--|--|---|--|--|---|--|--|
| Enterprising | | | | | | | | 8 | | |
| Financial/Admin | | | | | 5 | | | | | |
| People Service | | | | | | | | 7 | | |

Job Match Percentage
86%

Lowest three interests for this position

| | | | | | | | | | | |
|------------|--|---|---|--|--|--|--|---|--|--|
| Creative | | | | | | | | 6 | | |
| Technical | | | 3 | | | | | | | |
| Mechanical | | 2 | | | | | | | | |

The Job Matching process for Interests is concerned with the top three interests of a Job Match Pattern and how a candidate's top three interests match. The three top interests for this Pattern are indicated and ranked from top to bottom.

Note: The bolder scores indicate the three highest interests of this individual.